

## REMEMBER YOUR WINTER WEAR!

- **BOOTS**
- **SNOW PANTS**
- **HAT & SCARF**
- **GLOVES**
- **WINTER COAT**



### REMINDERS:

**Driveways must be clear of SNOW, overhead branches, and personal vehicles for our buses to access your home and ramp.**



The Rusk County Transit Commission operates its programs and services without regard to race, color, and national origin in accordance with the Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Rusk County Transit Commission. For more information on the Rusk County Transit Commission's civil rights program, and the procedures to file a complaint, contact Sheryl Kisling, Transit Manager, at 715-532-1000 or email [sheryl.kisling@rctc.online](mailto:sheryl.kisling@rctc.online); or visit our administration office at 1101 Barnett Rd, Suite 108, Ladysmith WI 54848, or visit the website – <http://rctc.online>. A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave, SE Washington, DC 20590. If information is needed in another language, contact 715-532-1000. Si se necesita informacion en otro idioma de contacto 715-532-1000.

### Policies & Procedures:

- Seat belts use is required.
- No smoking, eating or drinking
- No drive-through or diverted trip request will be honored
- Service **CANNOT** be provided to areas where driveways or roads have not been cleared of SNOW
- Passenger Behavior: For everyone's safety, RCTC has a zero tolerance for inappropriate behavior.

### Free Travel Training

Are you or someone you know hesitant to ride our bus system?

**Call 715-532-1000**

### Need Transportation Options For Mobility Independence?

**Mobility Manager available**

**Free consult Call (715)532-1000**

"This Project is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. ss.5310 Enhanced Mobility of Seniors and Individuals with Disabilities (CFDA20.513) and 49 U.S.C ss 5311 Formula Grants for Rural Areas (CFDA 20.509)"

For more information, contact  
Transit Manager, Sheryl Kisling or  
Mobility Manager Shannda Ladwig at:

1101 Barnett Road Suite 108  
Ladysmith, WI 54848

Tel: 715-532-1000  
Web: [www.rctc.online](http://www.rctc.online)

## Westlake Enterprises INCLEMENT WEATHER PLAN



## Rusk County Transit Commission

**Transit weather related  
service changes can be  
found on WEAU Ch. 13  
and RCTC Facebook.**

**Dispatch Line:  
715-532-1000**

Web: [www.rctc.online](http://www.rctc.online)

RCTC in cooperation with  
Westlake Enterprises  
implements this  
**Inclement Weather Plan.**  
**EFFECTIVE IMMEDIATELY**

**Factors to alter transportation:**

- 1) Extreme cold temperatures
- 2) Snow / ice storms
- 3) Road conditions

**Collection of weather data:**

- ⇒ **Dispatcher at office**  
Mon-Fri 5:30 AM - 5:30 PM
- ⇒ **Incoming drivers**
- ⇒ **Sheriff's Dept.**
- ⇒ **24 hour weather reports**
- ⇒ **School Districts**  
Ladysmith  
Bruce  
Flambeau
- ⇒ **Parents & Caregivers**

**NEED TO CANCEL  
TRANSPORTATION?  
CALL (715)532-1000**

**Communication:**

Dispatchers, Transit Manager, &  
Westlake Manager will review  
collected weather data.

**Options to implement**

- 1) Alternative pick-up & drop  
locations
- 2) All routes delayed 1-2 hours
- 3) Selected riders/pick up & drop  
locations/& routes.
- 4) No transportation provided.

**Alerts:**

- ⇒ Transit weather related service  
changes can be found on  
WEAU Ch. 13 and RCTC  
Facebook.
- ⇒ Early Release
  - ⇒ By Phone, Text, or what is  
provided by current  
contact information

**Westlake** will make their own  
announcements regarding their  
staff & self-transport employees.



**Alternative Rider pick-up and  
drop-off locations as  
follows:**

- **Weyerhaeuser—Cenex**
  - W14336 HWY 8  
Weyerhaeuser, WI 54895
- **Bruce— Express Mart**
  - 533 Main St S, Bruce, WI  
54819
- **Imalone—Wagon Wheel**
  - N7308 State Hwy 40,  
Bruce, WI 54819
- **Sheldon—Corner Store**
  - W5593 Main St, Sheldon,  
WI 54766
- **Hawkins—Northwoods Gas  
Station**
  - 705 Ellingson Ave,  
Hawkins, WI 54530
- **Glen Flora—Edming Oil**
  - N4998 Edming Rd, Glen  
Flora, WI 54526
- **Tony—Tony Depot**
  - W6164 US-8, Tony WI  
54563

**Driver will wait the usual 5  
minutes then move on to the next  
spot to get to the intended  
destination safely.**