

## NEED TO CANCEL A RIDE? CALL

**(715)532-1000**



### 5 Easy Steps for Ride Reservation:

1. Please call as soon as you know you need a ride. 24 HR notice is helpful
2. Provide rider information, and number of riders.
3. Inform dispatch where you are going, appointment times, and how this trip will be paid.
4. Inform dispatch if you use a mobility device or if you require a personal attendant to assist you.
5. You will be given a "window of time" for your pick-up, the driver will wait 3 minutes.

\*Cancel reservation as soon as you know you don't need the ride.

### Free Travel Training

Are you or someone you know hesitant to ride our bus system?

**Call 715-532-1000**

### Need Transportation Options For Mobility Independence?

**Mobility Manager available**

**Free consult Call (715)532-1000**

### Policies & Procedures:

- Seat belts are available and are recommended within the City limits. County Routes seat belts use is required.
- No smoking, eating or drinking
- Safety seats required for children 8 and under – provided by passenger
- No drive-through or diverted trip request will be honored
- Service cannot be provided to areas where driveways or roads have not been cleared of snow.
- Service animals are welcome. Must be leashed unless handler unable because of disability. Comfort animals are allowed in a carrier that fits on passengers lap.
- **Passenger Behavior:** In order to ensure the safe & orderly use of transit, RCTC has a zero tolerance for inappropriate behavior.

For more information, contact Transit Manager, Sheryl Kisling or Mobility Manager Sheli Sheffield at:

1101 Barnett Road, Suite 108  
Ladysmith, WI 54848

Tel: 715-532-1000

The Rusk County Transit Commission operates its programs and services without regard to race, color, and national origin in accordance with the Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Rusk County Transit Commission. For more information on the Rusk County Transit Commission's civil rights program, and the procedures to file a complaint, contact Sheryl Kisling, Transit Manager, at 715-532-1000 or email [sheryl.kisling@rctc.online](mailto:sheryl.kisling@rctc.online); or visit our administration office at 1101 Barnett Rd, Suite 108, Ladysmith WI 54848, or visit the website – <http://rctc.online>. A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave, SE Washington, DC 20590. If information is needed in another language, contact 715-532-1000. Si se necesita informacion en otro idioma de contacto 715-532-1000.

\*This Project is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. ss.5310 Enhanced Mobility of Seniors and Individuals with Disabilities (CFDA20.513) and 49 U.S.C ss 5311 Formula Grants for Rural Areas (CFDA 20.509)\*

## Rusk County Transit Commission



**715-532-1000**

## Winter Weather Preparedness

Web: [www.rctc.online](http://www.rctc.online)

## City of Ladysmith

### Fare Structure:

- One-way \$0.75 or round trip \$1.50 for 60+ and persons with disabilities.
- One-way \$1.50 or round trip \$3.00 standard fare.
- Bus tokens: 24 for \$15.00
- Renewable City Monthly Bus Passes are available. \$40 standard fare & \$30 for 60+ & person with disabilities.
- Call for information **(715)532-1000**

### REMINDERS:

Driveways should be clear of overhead branches and other objects for accessible buses and vans.

Ramps should be well maintained and clear of objects and snow



Please listen to WLDY/  
WJBL, WEAU Ch. 13, and  
RCTC Facebook page for  
any Transit closings.

**Driver will wait the usual 5 minutes then move on to the next spot to get to the intended destination safely.**

## REMEMBER YOUR WINTER WEAR!

BOOTS



SNOW PANTS



HAT & SCARF



GLOVES



WINTER COAT



## County of Rusk

- Standard one-way \$3.00 or round trip \$6.00
- Renewable County Monthly Bus Passes are available for \$50.00
- Rider System Transfer: ride into Ladysmith on Our County Route transfer to the city bus system for unlimited rides FREE of charge.

Call for information (715)532-1000

## COUNTY BUS SERVICE

Deviated fixed route with demand response service.

If schools are closed, transportation out of Ladysmith City Limits are closed

**Route times:**

**9:00 A.M.**

**12:00 P.M.**

**3:00 P.M.**

