

REMEMBER YOUR WINTER WEAR!

- **BOOTS**
- **SNOW PANTS**
- **HAT & SCARF**
- **GLOVES**
- **WINTER COAT**



REMINDERS:

Driveways should be clear of overhead branches and other objects for accessible buses and vans.

Ramps should be well maintained and clear of objects and snow



The Rusk County Transit Commission operates its programs and services without regard to race, color, and national origin in accordance with the Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Rusk County Transit Commission. For more information on the Rusk County Transit Commission's civil rights program, and the procedures to file a complaint, contact Sheryl Kisling, Transit Manager, at 715-532-1000 or email sheryl.kisling@rctc.online; or visit our administration office at 1101 Barnett Rd, Suite 108, Ladysmith WI 54848, or visit the website – <http://rctc.online>. A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave, SE Washington, DC 20590. If information is needed in another language, contact 715-532-1000. Si se necesita informacion en otro idioma de contacto 715-532-1000.

Policies & Procedures:

- Seat belts use is required.
- No smoking, eating or drinking
- No drive-through or diverted trip request will be honored
- Service cannot be provided to areas where driveways or roads have not been cleared of snow.
- Passenger Behavior: For everyone's safety, RCTC has a zero tolerance for inappropriate behavior.

Free Travel Training

Are you or someone you know hesitant to ride our bus system?

Call 715-532-1000

Need Transportation Options For Mobility Independence?

Mobility Manager available

Free consult Call (715)532-1000

This Project is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. ss.5310 Enhanced Mobility of Seniors and Individuals with Disabilities (CFDA20.513) and 49 U.S.C ss 5311 Formula Grants for Rural Areas (CFDA 20.509)

For more information, contact
Transit Manager, Sheryl Kisling or
Mobility Manager Sheli Sheffield at:

1101 Barnett Road Suite 108
Ladysmith, WI 54848

Tel: 715-532-1000
Web: www.rctc.online

Westlake Enterprises INCLEMENT WEATHER PLAN



Rusk County Transit Commission

Listen to WLDY/WJBL,
WEAU Ch. 13, and RCTC
Facebook page for any
Transit closings.

Dispatch Line:
715-532-1000
Web: www.rctc.online

RCTC in cooperation with Westlake Enterprises implements this **Inclement Weather Plan. EFFECTIVE IMMEDIATELY**

Factors to alter transportation:

- 1) Extreme cold temperatures
- 2) Snow / ice storms
- 3) Road conditions

Collection of weather data:

- ⇒ **Dispatcher at office**
Mon-Fri 6:00 AM - 5:30 PM
- ⇒ **Incoming drivers**
- ⇒ **Sheriff's Dept.**
- ⇒ **24 hour weather reports**
- ⇒ **School Districts**
Ladysmith
Bruce
Flambeau
- ⇒ **Parents & Caregivers**



NEED TO CANCEL
TRANSPORTATION?



CALL (715)532-1000

Communication:

Dispatchers, Transit Manager, & Westlake Manager will review collected weather data.

Options to implement

- 1) Alternative pick-up & drop locations
- 2) All routes delayed 1-2 hours
- 3) Selected riders/pick up & drop locations/& routes.
- 4) No transportation provided.

Rider Notification Timeline:

- ⇒ Prior day
- ⇒ Morning prior to that days pick up
- ⇒ Mid-day for early release

Alerts:

- ⇒ RCTC will be announcing on Facebook and WLDY/WJBL Ladysmith radio.
- ⇒ Cell phone texts to parents/ caregivers when information is provided on the included form

Westlake will make their own announcements regarding their staff & self-transport employees.

Alternative locations are as follows:

Dairyland Bank,

719 N Main St, Bruce
7:00 A.M. & 4:00 P.M.

Gas and Go Convenience Store,

705 Ellingson Ave, Hawkins
7:00 A.M. & 4:45 P.M.

Edmings Gas Station,

Glen Flora
7:20 A.M. & 4:15 P.M.

Tony Depot,

W6164 Hwy 8, Tony
7:35 A.M. & 3:45 P.M.

Driver will wait the usual 5 minutes then move on to the next spot to get to the intended destination safely.