

## VOLUNTEER DRIVER PROGRAM

The Volunteer Driver Program utilizes volunteer drivers who use their own vehicles to provide door to door service within Rusk County and beyond to destinations like the Minneapolis veterans hospital. Wheelchair equipped vehicles are available.

Call 24 hours in advance to schedule a ride.

## FARE STRUCTURE:

Fares are based on distance and range from Ladysmith. Destinations but not limited to:

Cornell      Rice Lake  
Eau Claire      Marshfield



For more information, contact Transit Manager, Sheryl Kisling or Operations Manager, Sheli Sheffield at:

**RCTC Transit**  
1101 Barnett Road, Suite 108  
Ladysmith, WI 54848  
Tel: 715-532-1000  
Web: [www.rctc.online](http://www.rctc.online)

## City of Ladysmith Bus Service

### Fare Structure:

**\$0.75** one way for 60+ and persons with disabilities

**\$1.50** one-way standard fare

Bus tokens - 24 for \$15.00

Monthly renewable bus passes available.

Call for more information

715-532-1000

### Service Hours:

Monday-Friday: 6:00am-6:00pm

(LAST CALL AT 5:30PM)

Saturday: 8:00am-1:00pm

(LAST CALL AT 12:30PM)

"This Project is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. ss.5310 Enhanced Mobility of Seniors and Individuals with Disabilities (CFDA20.513) and 49 U.S.C ss 5311 Formula Grants for Rural Areas (CFDA 20.509)"

The Rusk County Transit Commission operates its programs and services without regard to race, color, and national origin in accordance with the Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Rusk County Transit Commission. For more information on the Rusk County Transit Commission's civil rights program, and the procedures to file a complaint, contact Sheryl Kisling, Transit Manager, at 715-532-1000 or email [sheryl.kisling@rctc.online](mailto:sheryl.kisling@rctc.online); or visit our administration office at 1101 Barnett Rd, Suite 108, Ladysmith WI 54848, or visit the website - <http://rctc.online>. A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave, SE Washington, DC 20590. If information is needed in another language, contact 715-532-1000. Si se necesita informacion en otro idioma de contacto 715-532-1000.



TRAVEL TRAINING  
INSTRUCTOR  
INFORMATION

Travel Training  
A STEP TOWARDS INDEPENDENCE

## MAIN OFFICE

1101 Barnett Road  
Suite 108  
Ladysmith, WI 54848  
**(715)532-1000**  
[www.rctc.online](http://www.rctc.online)

## WHAT IS A TRAVEL TRAINER?

- A self-paced process where an individual can learn to ride the public transportation system.
- Through the program you learn a variety of travel skills that will enable you to ride independently.
- Travel Trainer will work with you to learn transit routes to travel anywhere you want to go.



**Travel Training**  
We'll Ride With You

## Who Is Eligible For Travel Training?

- Individuals 14 years of age or older
- Under 18 requires consent of parent or caseworker

## HOW TO SIGN UP

To set up for an appointment, with your local Travel Trainer and have them come to your home and discuss your travel skills and goals. The travel training will last until you are able to travel safely and independently; please call **715-532-1000**

## WHAT'S THE TRAVEL TRAINING PROCESS/SKILLS?

- Travel training is a series of steps with one-on-one instructor assistance to gradual fading of trainer assistance, which leads to independent travel by the individual.
- Boarding, riding, and de-boarding buses
- Wheelchair lift procedure if needed
- Learning safety skills.
- Handling unexpected situations or problem.

The travel trainer will work with you until you are confident and proficient in each travel skill.



**715-532-1000**

Ask about our “Bus Buddy” program, a friend/relative can ride with you on the bus until you are comfortable to ride by yourself.

## WHO BENEFITS FROM THE TRAVEL TRAINING PROGRAM?

- SENIORS/VETERANS
- THOSE WITH DISABILITIES
- THOSE WHO NEED TO GO TO AND FROM WORK/SCHOOL
- THOSE WHO ARE LOOKING FOR EMPLOYMENT
- THE COMMUNITY (A NEWFOUND ABILITY TO TRAVEL)

## FREQUENTLY ASKED QUESTIONS

Q. How much will travel training cost me?

A. It is free!

Q. How long will the Travel Training take?

A. As long as you need it to. It could take a couple of days or a couple of weeks. The Travel Trainer will be flexible to your schedule.

Q. To where can I learn to travel?

A. Anywhere! Learn how to go from work, school, church, friend's houses, doctor's office, and even to the post office.