

## Volunteer Driver Program

The Volunteer Driver Program utilizes volunteer drivers who use their own vehicles to provide door to door service within Rusk County and beyond to destinations like the Minneapolis VA & Airport. Wheelchair equipped vehicles are available if required.

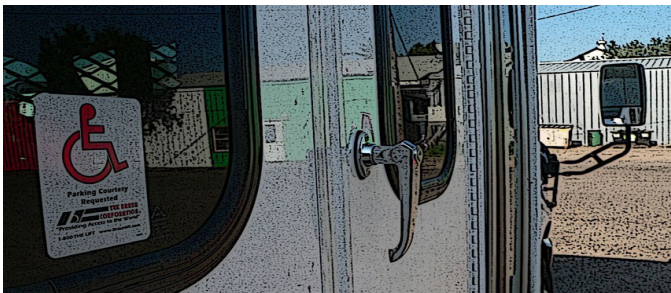
## Fare Structure:

Fares are based on distance and range from pick to destination. Destinations include, but limited to:

Cornell      Rice Lake  
Eau Claire    Marshfield

### Service Hours:

Call 24 hours in advance to schedule a reservation.



## County Wheelchair Lifts

The Rusk County Transit Commission operates its programs and services without regard to race, color, and national origin in accordance with the Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Rusk County Transit Commission. For more information on the Rusk County Transit Commission's civil rights program, and the procedures to file a complaint, contact Sheryl Kisling, Transit Manager, at 715-532-1000 or email [sheryl.kisling@rctc.online](mailto:sheryl.kisling@rctc.online); or visit our administration office at 1101 Barnett Rd, Suite 108, Ladysmith WI 54848, or visit the website – <http://rctc.online>. A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave, SE Washington, DC 20590. If information is needed in another language, contact 715-532-1000. Si se necesita informacion en otro idioma de contacto 715-532-1000.



## Free Travel Training

Are you or someone you know hesitant to ride our bus system?

Call 715-532-1000

## Need Transportation Options For Mobility Independence?

Mobility Manager available

Free consult Call (715)532-1000

For more information, contact Transit Manager, Sheryl Kisling or Mobility Manager Sheli Sheffield at:

RCTC

1101 Barnett Road, Suite 108  
Ladysmith, WI 54848

Tel: 715-532-1000

Web: [www.rctc.online](http://www.rctc.online)



"This Project is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. ss.5310 Enhanced Mobility of Seniors and Individuals with Disabilities (CFDA20.513) and 49 U.S.C ss 5311 Formula Grants for Rural Areas (CFDA 20.509)"

# RIDES TO WELLNESS



## 715-532-1000

Serving Rusk County  
& Ladysmith

## 715-532-1000

Web: [www.rctc.online](http://www.rctc.online)

## Service Hours:

Monday-Friday: 6:00am-6:00pm  
**(LAST CALL AT 5:30PM)**  
Saturday: 8:00am-1:00pm  
**(LAST CALL AT 12:30PM)**

### Senior Center

#### MONDAY Through FRIDAY

Seniors 60+ and persons with disabilities residing within the Ladysmith city limits receive **FREE Round Trip Rides!**

### Ladysmith Fresh Market

#### MONDAY Through SATURDAY

Seniors 60+ and persons with disabilities residing within the Ladysmith city limits receive **FREE Round Trip Rides!**

### Sunday Service

Sunday: 8:00am-12:00pm **\*Please call by 3 pm on Friday to schedule your ride.\***

Church .25 cent fare.

Public Transportation Trips Regular Fare

### County Bus Serving:

Ladysmith, Conrath, Sheldon, Tony, Glen Flora, Ingram, Hawkins, Bruce, Weyerhaeuser and back to Ladysmith.

### SERVICE ANIMALS

Service animals are welcome on our buses & vans. The driver may ask to confirm that your animal is a service animal.

Your animal must be on a leash or in a container, remain under your control & behave appropriately.

## Fare Structure:

**City: \$0.75** One-way or **\$1.50** round trip for 60+ and persons with disabilities **\$1.50** one-way or **\$3.00** round trip standard fare.

**County: \$3.00** one-way or **\$6.00** round trip standard fare.

**Bus tokens - 24 for \$15.00**

Monthly renewable bus passes available.

## Rusk County Transit Authority Policies & Procedures:

**The Rusk County Transit Commission uses wheelchair accessible buses/vans.**

- Seat belts are available and are recommended within the City limits. County Routes seat belts use is required.
- No smoking, eating or drinking
- Safety seats required for children 8 and under – provided by passenger
- No drive-through or diverted trip request will be honored
- Service cannot be provided to areas where driveways or roads have not been cleared of snow.
- Passenger Behavior: In order to ensure the safe & orderly use of transit, RCTC has a zero tolerance for inappropriate behavior.

### 5 Easy Steps for Ride Reservation:

1. Please call as soon as you know you need a ride. 24 HR notice is helpful
2. Provide rider information, and number of riders.
3. Inform dispatch where you are going, appointment times, and how this trip will be paid.
4. Inform dispatch if you use a mobility device or if you require a personal attendant to assist you.
5. You will be given a “window of time” for your pick-up, the driver will wait 3 minutes.

**\*Cancel reservation as soon as you know you don't need the ride.**

**HERE'S A TOKEN ON US  
TO GET YOU WHERE  
YOU NEED TO GO!**

### COUNTY BUS SERVICE

Deviated fixed route with demand response service.