

## Policies & Procedures:

- Seat belts are available and are recommended within the City limits. County Routes seat belts use is required.
- No smoking, eating or drinking
- Safety seats required for children 8 and under – provided by passenger
- No drive-through or diverted trip request will be honored
- Service cannot be provided to areas where driveways or roads have not been cleared of snow.
- Service animals are welcome. Must be leashed unless handler unable because of disability. Comfort animals are allowed in a carrier that fits on passengers lap.
- **Passenger Behavior:** In order to ensure the safe & orderly use of transit, RCTC has a zero tolerance for inappropriate behavior.



## PAYMENTS:

Payments are to be given to the driver.  
Payments can be made by cash or check.

Payable to:  
**RCTC**

## NEED A PRIVATE TRIP?

Ask about our  
Volunteer Driver Program!

Call for information  
(715)532-1000

CHECK OUR WEBSITE  
**RCTC.ONLINE**

FOR COST SAVINGS CALCULATOR AND  
REDUCING YOUR CARBON FOOT PRINT BY  
THINKING TRANSIT BEFORE YOUR NEXT  
TRIP.

For more information, contact  
Transit Manager, Sheryl Kisling or  
Mobility Manager Sheli Sheffield at:

1101 Barnett Road  
Suite 108  
Ladysmith, WI 54848  
Tel: 715-532-1000  
Web: [www.rctc.online](http://www.rctc.online)

The Rusk County Transit Commission operates its programs and services without regard to race, color, and national origin in accordance with the Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with the Rusk County Transit Commission. For more information on the Rusk County Transit Commission's civil rights program, and the procedures to file a complaint, contact Sheryl Kisling, Transit Manager, at 715-532-1000 or email [sheryl.kisling@rctc.online](mailto:sheryl.kisling@rctc.online); or visit our administration office at 1101 Barnett Rd, Suite 108, Ladysmith WI 54848, or visit the website – <http://rctc.online>. A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave, SE Washington, DC 20590. If information is needed in another language, contact 715-532-1000. Si se necesita informacion en otro idioma de contacto 715-532-1000.

"This Project is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. ss.5310 Enhanced Mobility of Seniors and Individuals with Disabilities (CFDA20.513) and 49 U.S.C ss 5311 Formula Grants for Rural Areas (CFDA 20.509)"



Serving Rusk  
County  
& Ladysmith



## City of Ladysmith

### Service Hours:

Monday-Friday: 6:00am-6:00pm

Last Call 5:30pm

Saturday: 8:00am-1:00pm

Last Call 12:30pm

### Fare Structure:

- One-way \$0.75 or round trip \$1.50 for 60+ and persons with disabilities.
- One-way \$1.50 or round trip \$3.00 standard fare.
- Bus tokens: 24 for \$15.00
- Renewable City Monthly Bus Passes are available. \$40 standard fare & \$30 for 60+ & person with disabilities.

## Rusk County Senior Center

### MONDAY Through FRIDAY

Seniors 60+ and persons with disabilities residing within the Ladysmith city limits receive **FREE Round Trip Rides!**

### Courtesy of Ladysmith Fresh Market:

### MONDAY Through SATURDAY

Seniors 60+ and persons with disabilities residing within the Ladysmith city limits receive **FREE Round Trip Rides!**

### Sunday Service

Sunday: 8:00am-12:00pm **\*Please call by 3 pm on Friday to schedule your ride.\***

Church .25 cent fare.

Public Transportation Trips Regular Fare

## 5 Easy Steps for Ride Reservation:

1. Please call **(715)532-1000** as soon as you know you need a ride, 24 HR notice is helpful.
2. Provide rider information, and number of riders.
3. Inform dispatch where you are going, appointment times, and how this trip will be paid.
4. Inform dispatch if you use a mobility device or if you require a personal attendant to assist you.
5. Please advise our staff when scheduling your transportation if any additional riders and/or service animal will be traveling with you.
6. You will be given a "window of time" for your pick-up, the driver will wait 3 minutes.

**\*Call to cancel reservation as soon as you know you don't need the ride.**



## Free Travel Training

Are you or someone you know hesitant to ride our bus system?

**Call 715-532-1000**

## Need Transportation Options For Mobility Independence?

**Mobility Manager Available**

**Free Consult Call (715)532-1000**

## County of Rusk

### Fare Structure:

- One-way \$3.00 or round trip \$6.00 standard fare
- Renewable County Monthly Bus Passes are available for \$50.00
- Rider System Transfer: Ride into Ladysmith on our County Route transfer to the city bus system for unlimited rides **FREE** of charge.

**Call for information (715)532-1000**

### COUNTY BUS SERVICE

Deviated fixed route with demand response service.

#### Route times:

9:00 A.M.

12:00 P.M.

3:00 P.M.

#### SERVING:

Conrath, Sheldon, Tony, Glen Flora, Ingram, Hawkins, Bruce, Weyerhaeuser

