

Policies & Procedures:

- Seat belts are available and must be worn by WI law.
- No smoking, eating or drinking
- Safety seats required for children 8 and under – provided by passenger
- No drive-through or diverted trip request will be honored
- Service cannot be provided to areas where driveways or roads have not been cleared of snow.
- Service animals are welcome. Must be leashed unless handler unable because of disability. Comfort animals are allowed in a carrier that fits on passengers lap.
- **Passenger Behavior:** In order to ensure the safe & orderly use of transit, RCTC has a zero tolerance for inappropriate behavior.



KEY to *Transition*

Helping the Elderly
Preserve Their Independence

CALL **715-532-1000**

TO SCHEDULE FREE TRAVEL TRAINING

RUSK COUNTY TRANSIT COMMISSION IS AN EQUAL
OPPORTUNITY PROVIDER AND EMPLOYER.

Take a Turn in the Right Direction....Become a Volunteer Driver Today

DRIVER REQUIREMENTS ARE:

- VALID DRIVERS LICENSE
- GOOD DRIVING RECORD
- PROOF OF INSURANCE
- INITIAL & ANNUAL BACKGROUND CHECK
- MAINTAINED PERSONAL VEHICLE

Call for Details (715)532-1000

For more information, contact
Transit Manager, Sheryl Kisling or
Mobility Manager, Sheli Sheffield at:

Tel: 715-532-1000
Web: www.rctc.online



Volunteer Driver Program



715-532-1000

MAIN OFFICE

1101 Barnett Road
Suite 108
Ladysmith, WI 54848
(715)532-1000
www.rctc.online

The Volunteer Driver Program utilizes volunteer drivers who are trained, and screened to provide door to door transportation taking you where you want to go at pre-scheduled times.

Please call 24 hours in advance to make reservations.

(715)532-1000



Office Hours:

Monday-Friday: 6:00am-4:30pm

TRANSPORTATION = INDEPENDENCE

Our volunteers provide rides for:

- ⇒ Medical/health-related appointments, hospital stays, rehab after surgery
- ⇒ Treatments for dialysis and cancer
- ⇒ Rides to connect to bus, rail, air flights
- ⇒ Shopping
- ⇒ Support groups
- ⇒ Visits with friends and families
- ⇒ Errands
- ⇒ And more!

"This Project is funded in part by the Federal Transit Administration (FTA) as authorized under 49 U.S.C. ss.5310 Enhanced Mobility of Seniors and Individuals with Disabilities (CFDA20.513) and 49 U.S.C ss 5311 Formula Grants for Rural Areas (CFDA 20.509)"

Fares are based on distance and range from pick to destination. Destinations include, but limited to:

Cornell
Rice Lake
Eau Claire
Marshfield

Call **(715)532-1000**

5 Easy Steps for Ride Reservation:

1. Please call **(715)532-1000** as soon as you know you need a ride
2. Provide your name, address, and number of riders and/or service animal.
3. Inform dispatch where you are going, all appointment times, and how this trip will be paid.
4. Inform dispatch if you use a mobility device or if you require a personal attendant to assist you.
5. Cancel reservation as soon as you know you no longer need the ride.



VEHICLES:



Our drivers use both private and agency vehicles. Agency vehicles are equipped with wheelchair accessibility. Please advise trip coordinator when scheduling your transportation.



Please advise our staff when scheduling your transportation if you will have an additional rider and/or service animal traveling with you.

PAYMENTS:

Payments are to be given to the driver. Payments can be made by cash or check.

Payable to:

RCTC